

## PRODUCT RETURN FORM

- Choose either A) or B) from below, fill out the form and print it.  
Include this return form with returned goods. Also include original purchase receipt.  
**Return: SF-Fennica Oy / Pulju.net, Hameentie 157, 00560 Helsinki, FINLAND**
- Make sure the returned item is in original condition.
- Please make sure the product is packed well so that it won't get broken during transit.
- If you have any questions considering the return process, get in touch with us at:  
info@pulju.net or call us on +358 10 525 1825 during weekdays 10:00 - 16:30 GMT+2

### A) Returning goods for refund

Product	qty	Reason#	Additional information
Example product xxx	1	3	

**Reason#** - Mark reason code number for return see reason#s below:

- |                                       |  |
|---------------------------------------|--|
| 1. Size too small, see B) below       | 5. Delayed delivery, no need anymore             |
| 2. Size too large, see B) below       | 6. Product is not what was ordered, see B) below |
| 3. Product does not meet expectations | 7. Other reasons, please specify                 |
| 4. Product defect                     |  |

Refund will be made to the credit card you used, Paypal etc. automatically

### B) Returning for exchange

Product	qty	Reason#	Product you wish to receive in exchange
Example product xxx size M	1	1	Example product xxx size L

If you have any questions, don't hesitate to contact us: info@pulju.net